# Freesoles Dance Terms and Conditions

Payment Class fees must be paid in advance on the first of the month by standing order to:

Mrs Victoria V Race | 11-14-76 | 10182661 | reference PUPIL NAME

One of the benefits of hiring halls rather than owning a building is that we can teach classes and keep the cost low for you, but this can only be achieved if we receive fees promptly.

If you are unable to pay your fees, please contact Vicky directly to discuss a mutually agreeable solution.

Fees must be paid without exception by the end of the first week of every month if they cannot be paid on the 1st.

We reserve the right to cancel classes at any time.

Should such an instance occur, we will announce updates to fees via Classlist and the Freesoles Families group on Facebook.

We offer a family discount scheme at Freesoles.

It applies to anyone living in the same household such as siblings or adult and child combinations. The discount system is as follows: once a family member has reached £80pcm in fees, all subsequently booked classes will be charged at half their usual price.

Please get in touch with us if you would like to take advantage of this offer.

#### Fees:

Baby Boogie: £15pcm.

Aerial Hoop: £30pcm.

All other classes: £20pcm.

Fees are worked out annually and split equally over 12 months. This means fees remain the same regardless of whether the month is a 4- or 5-week month, or for Christmas/bank holiday closures.

Fees must still be paid in full if a pupil is absent for any reason.

Payment is taken as standing order not direct debit. This means you retain complete control over your money. It is also your responsibility to cancel the payment when your child leaves the school.

Freesoles Dance will not notify you to do this.

Class payment must be made via standing order with the student's full name as the payment reference. If we cannot allocate a payment to a student, you may be charged twice.

## Late Fees:

Unfortunately, we spend a lot of time chasing late fees, which in turn costs us a lot in admin. We reserve the right to add a £10.00 late charge to any fees received after the deadline (1st of each month).

## Uniform:

Details of our uniform can be found here: www.freesolesdance.co.uk/uniform

At Freesoles Dance students must wear appropriate uniform for health and safety reasons. There are uniform options available on our website that allow pupils to choose the options they feel most comfortable in, however for examinations, uniform is set by regulatory bodies and is not optional.

Correct footwear must be worn for all classes without exception.

This includes not only the shoes but the correct tights or socks to accompany the shoes.

This is to prevent harm to the feet.

Freesoles uniform must be smart, no jewellery, watches or Fitbits are to be worn.

Hair must be completely tied up and off the face.

# Toilets and Public Buildings:

Freesoles Dance is in a public building and the toilet/changing areas at Hessle Town Hall are also public, so it is therefore advisable that all students attend dressed ready for class where possible.

For children who attend multiple classes and need to change between them, it will be at the teachers' discretion whether the safest and most appropriate place to change is the studio or the bathroom.

This decision will be made on the public usage of the building on that specific day.

Please note children MAY NOT take part in acrobatics or contemporary class unless they are in bare feet.

If your child has ballet class before acrobatics, please protect their modesty by buying them convertible tights so they do not have to strip in between classes.

Bare feet are essential for safety so children will be asked to remove tights if they cannot be made footless.

# Infant students:

A teacher or teaching assistant will accompany them to the toilet or on occasion, at the teachers' discretion, ask a senior student to accompany them.

Junior and senior pupils will be considered old enough to use public toilets unaccompanied or for juniors accompanied by a classmate unless we hear from you otherwise.

Toileting can cause disruption to class, particularly amongst younger pupils so we ask that all children use the bathroom before class where possible.

### Examinations:

Students at our school can take exams with IDTA, RAD, BBODance and Rambert, at the discretion of their teacher when they have reached a suitable standard.

We want the best for our pupils, so we will not enter children for exams who we feel may not pass.

Pupils with particularly erratic attendance may find they do not reach exam standard; these students will be allowed to move up grade with their peers but will not be pressed to take the exams.

Exams are used at Freesoles Dance to measure success and achievement and so entrance will always be at the teachers' discretion to avoid failure.

Ideally from Grade 1 upwards children should take two ballet classes a week if they wish to be proficient in graded work.

## Collection from Class:

Children must be collected from class on time.

Please do not enter the studio whilst the class is still in progress; the class teacher will come outside with the pupils.

Please collect your child and leave the site as quickly as possible to allow the next class to start on time.

Your teacher will be starting the next class immediately and may need to move to a different studio to do so.

If you need to speak to the teacher please do so at drop off rather than pick up, to allow more time for your discussion.

If you are late to collect your child please phone/text us to let your teacher know you are delayed. Our contact number is 07869396069.

Code of Conduct and Policies:

Freesoles Dance takes its responsibility to all its pupils seriously, and all staff, pupils and their families should make themselves familiar with our code of conduct and policies here: www.freesolesdance.co.uk/policies.

If you have any concerns, worries or complaints these should be raised directly to the school principle Victoria Race as outlined in our complaints policy.

Safeguarding or wellbeing concerns can be discussed at any time with any teacher, please just ask, complaints regarding any aspect of our service are to be put in writing for my full consideration.

You can email us here: freesolesdance@outlook.com.

Photography:

At Freesoles Dance we love to use photographs to mark achievements. We will photograph good class work, shows, exam sessions, achievement certificates etc. and we share these on private school social media eg parents groups and on our website.

We do not use photographs of children on our main social media pages. We understand the risks associated with sharing photographs and do not share images with a child's name or other key identifiers.

All photos we share are appropriate and relevant to the work we do. If you do not want us to use photos of your child, please let us know and we will make sure no photos are shared of them. Please tell your child's class teachers and you must put it in writing to <u>freesolesdance@outlook.com</u>.

If there are children within the school that we do not have photo consent for we will have a no photograph rule at events and shows. If there is a no photography rule in place you must respect this as it is a decision that has been made for the safety of a child. If we receive no information regarding photo consent we will allow photography, but we ask that your share with discretion and do not post photos of other people's children to social media. Wherever possible we will try to capture as much photo and video footage for you at all events and during class because we want you to experience your child's dance classes and share in their achievements.

### Disclaimer:

All physical activity carries risk.

At Freesoles Dance we take our health and safety and safeguarding responsibilities seriously.

If you take part in any activity at Freesoles Dance or sign your child up to do so it must be with an understanding that all dance activity carries some element of risk.

We use all our training, skills and knowledge to deliver safe and age appropriate sessions.

You must share this responsibility and inform Freesoles Dance of illness or injury and ensure that you/your child understands the importance of following instruction and the risk of injury associated with not doing so.

Health and safety must be followed in terms of correct uniform and footwear and information must be clearly shared with us about any learning needs.

Please inform us of any necessary information in writing here: <u>freesolesdance@outlook.com</u>.

# Hall Rules and Tidiness:

We rent our studios by the hour, and when we are not here other people rent it.

We ask that you respect the rules of the studios we hire (Hessle Town Hall and D'Angelo Dance Academy), understanding that this is a shared community space and abide by any notices regarding the premise that those organisations choose to issue.

We ask that you keep all spaces tidy, that all rubbish is removed and that you bring only minimal belongings to class with you as our dance and storage space is very limited.

We want our students to have the nicest dance space possible so please maximise their space and their learning environment by taking away all unnecessary belongings during class time.

Please can we ask that you check all dance shoes regularly to ensure that no loose parts are able to damage the hall floors.

#### Closure:

In the event of emergency e.g. flood/pandemic we may find we have to cancel classes.

At this time, it is your responsibility to suspend your fees to avoid paying for a service you cannot receive.

In these situations, we will contact you as soon as possible to arrange alternate services and let you know our future plans.

### Announcements:

Will be made via Classlist and the Freesoles Families group on Facebook.

Communication Information regarding our school is published on Classlist and our Freesoles Families group on Facebook.

Please make sure you are signed up and that you read the emails.

We will not take responsibility for not notifying you if you did not read the announcements.

Information about shows, exams, holidays etc. will be shared via Classlist and the Freesoles Families group on Facebook.

https://www.facebook.com/groups/freesolesfamilies